

numan ne	sources (661) 654-2266
Recruitment #_	
Today's Date: _	

STAFF & MANAGEMENT HIRE AUTHORIZATION FORM

PART I: GENERAL INFORMATION	
Department Name: Student Housing and Resi	ence Life Department ID: D23230
Classification Title: Student Services Profession	•
0011 01 (1-1- 01-) 2082	Skill Level:
Farm Oamelated Dev El Callaban	Extension: 2497 E-mail: ecallahan@csub.edu
(Print Name	
Position reports to: Hilda Nieblas (Appropriate Administ	tor) Director, Student Housing and Residence Life (Working Title)
Will this position oversee/lead other employees	tudent assistants?
PART II: POSITION & EMPLOYEE INF	PRMATION
POSITION IS:	
☐ Reappointment (annual) Employ	ee Name: Position #
☑ Recruitment: ☐ New Position	Replacement for Lourdes Hernandez Position #
(Organizational Chart and Position Des	intion Required) name, if applicable
(0.9424.0.14	,p. 10 (4 m o u)
☐ Permanent ☐ Temporary	Ending Date:
	5
Proposed Start/Effective Date: October	1, 2024 No. of Openings for this Position 1
•	nths and one day and at a time base of at least 50% the employee is eligible for benefits.
_	
☐ Emergency Hire Name:	
Name of Employee Vacatin	(If known) Position (if applicable) Position #
rame of Employee vacaum	Toolson (ii applicable)
Last Day on Payroll:	
TIME BASE: Full-Time	
☐ Part-Time: No. of	ours Per Week
☐ Hourly Intermittent Not to	cceed Hours Per Week
	_
	11/12 (as available per CBA)
☐ Other	Period(s) Off:
☐ Extension of GRANT POSIT	ON ☐ Funding Change Only at Grant Position
	/Principal Investigator & GRaSP signature only - then route to HR)
(nequires appropriate Admi	7Fillicipal livestigator & Ghaor Signature only - theri route to rinj
Reason for Replacement/Transaction:	
☐ Resigned ☐ Promotion	Leave of Absence Retirement
☐ Other	
L Other	
☐ Not a "sensitive" position (see attached):	

Salary Range	e: \$ <u>4841</u>		per month O	R\$	\$	per hour
		(CSU SALARY SCHEDU	E: http://www.calstate.edu/l	HRAdm/SalarySchedul	e/Salary.aspx)	
Is this Federa	al Funding? \square	Yes 🔽 No	Is it subject to	e-verification?	Yes 🗹 No	
Are there spe	ecial requiremen	its associated with th	is grant? Yes	□ No (Grants	office to complete))
MZ005	D23230				100	200
FUND (Required)	DEPT. ID (Required)	PROGRAM (If applicable)	PROJECT/GRANT (If applicable)	CLASS (If applicable)	ALLOCATION %	REPORTING UNIT (Required)
FUND (Required)	DEPT. ID (Required)	PROGRAM (If applicable)	PROJECT/GRANT (If applicable)	CLASS (If applicable)	ALLOCATION %	REPORTING UNIT (Required)
DEPARTM	ENT TO COMP	LETE:				
Required fo	or Recruitments	only				
l `	ek closing	•	Priority closing	in 2 weeks bu	ıt <u>Open Until Filled</u>	
l	AMPUS ONLY	_	,		•	
	dvertising	o				
l `		od (Complete Adverti	oing Manu)			
MZ005	D23230	ed (Complete Advertis	sing Menu)		200	
FUND	DEPT. ID	PROGRAM	PROJECT/GRANT	CLASS	REPORTING U	INIT
(Required)	(Required)	(If applicable)	(If applicable)	(If applicable)	(Required)	
<u></u>						
Φ Max. Autho	orized					
DOCUMEN	ITS ATTACHED					
	☐ Organizati	onal Chart 🔟	Position Description	☐ Advertising	ı Menu	
PART III:	APPROVALS	6 - Please route for	m in the order identif	ied.		
		Print Name		Signature		Date
Chair/Dept.	. Mgr.	Hilda Nieblas		Hilda Nieblas Valenzuela (S	ep 8, 2024 21:34 PDT)	
Dean/Direc		EJ Callahan		EJ Callahan (Sep 8, 2024 21		
' '	dicates approval of a	appointment and use of ch	artfield for advertising and b	ackground related char	ges)	
GRaSP (req'd for all g	rant-funded position	ns)		_		
Appropriate	e Budget Liaisor	Scott Westall		Scott Westall		
☑ Fu	inding Verified					
Vice Presid	lent	Dr. Thomas D.	Wallace	Thomas D.	Wallace	
Vice Presid President	dent, BAS or					

Appropriate Changes Con	npleted		
University Budget Office:	Natasha Hayes Print Name Sig	gnature	09/11/2024 Date
Comments:			
For HR Use Only	FLSA Status:	☐ Livescan	
Union Code:	CSU Determination	☐ Background C	Check
Grade:	☐ Exempt ☐ Non-ex	cempt	ent Physical
	CSUB HR Determination	☐ Credit Check	
	☐ Exempt ☐ Non-exempt	☐ Motor Vehicle	Report
	CMS Position #:	Other	
	MPP Job Code:		

Return to HR for Final Action - 39 ADM

CONSIDERATIONS FOR SENSITIVE POSITIONS

Key Duties & Responsibilities	Examples of Occupation/Position	Examples of Position Functions or Task	In addition to the minimally required background check:
Responsibility for the care, safety and security of people (including children and minors), animals and CSU property	 Childcare services personnel Coaches Camp and Clinic Counselors and Coaches Counseling Services Health Care Services Public Safety Services Recreational related services Healthcare Professionals 	Provides services for and/or directly works with children and minors Provides student and employee counseling services Provides health care and related services Has access to computers and other valuable equipment Provides services for and/or work with animals	Sexual offender registry check for those who perform work involving regular or direct contact with minor children and those who are identified as mandated reporters of child abuse and neglect under Executive Order 1083 and California Penal Code §11165.7(a)
Authority to commit financial resources of the university through contracts greater than \$10,000	 Contracts and Procurement Managers and Staff Buyers Controllers Financial Managers Administrative Managers 	 Approves contracts Approves bids and RFP's Approves vendors & products Approves payments Ability to commit funds and services for programs and projects 	
Access to, or control over, cash, checks, credit cards and/or credit card account information	 Business and Accounting Mangers and staff Procurement Collections Cashiers Employees with access to Level 1 information assets (Level 1 data) through campus data centers/systems Other employees whose duties require access to or control over the above information 	 Transfers, withdraws, and/or deposits money Uses a company-issued credit card to purchase items Handling/receipt of funds 	
Responsibility or access/possession of building master or sub-master keys for building access	 Building Engineers Facilities Personnel Custodians Locksmiths Maintenance Personnel 	 Access to master keys Access to offices for maintenance or repair of equipment Maintains building security Access to facilities for installation and/or cleaning 	
Access to controlled or hazardous	Pharmaceutical PersonnelHealthcare ProfessionalsCustodians	 Dispenses prescription medication Maintains drug formulary Access to drugs 	

CONSIDERATIONS FOR SENSITIVE POSITIONS

Key Duties & Responsibilities	Examples of Occupation/Position	Examples of Position Functions or Task	In addition to the minimally required background check:
substances	Other faculty or staff with access to hazardous chemicals or controlled substances	Access to potentially hazardous substances	
Access to and responsibility for detailed personally identifiable information about students, faculty, staff or alumni that is protected, personal or sensitive	 Auditors HR and Payroll Managers and staff Information Technology (IT) Personnel Information Systems Personnel Programmers Healthcare Staff Coordinators Student Affairs Counselors Registrars Employees with access to Level 1 information (Level 1 data) through campus data canters/systems 	 Access to employee records Access to student records Access to personal or other restricted, sensitive or confidential data (e.g., Level 1 data) Access to protected health information Access to restricted data Systems maintenance 	
Control over campus business processes, either through functional roles or system security access	 IT Management HR Management Information Officers Information Security Business and Finance Management 	Control over/ability to modify employee, student, financial databases	
Responsibilities that require the employee to possess a license, degree, credential or other certification in order to meet minimum job qualifications and/or to qualify for continued employment in a particular occupation or position	 Athletic Trainers Attorneys Counselors Diving/Water Safety Engineers Healthcare Professionals Heavy Equipment Operators Pest Control Police Officers 	 Counsels employees or students Designs or build facilities and offices Provides legal advice Renders medical services Renders safety services 	Professional licensing, certification and/or credential verification
Responsibility for operating commercial vehicles, machinery or equipment that could pose environmental hazards or cause injury, illness, or death	 Automotive Technicians Equipment Operators Environmental Health and Safety Officers Groundskeepers Police Officers Transit Drivers 	Operation of University or commercial vehicles Operation of heavy equipment or machinery Responders to emergencies involving potentially hazardous substances	Motor Vehicle Records/Licensing Check



Human Resources

POSITION DESCRIPTION / CLASSIFICATION REVIEW FORM

The position description is the foundation for recruitment, determination of classification, formulation of work plans and the basis for performance management and evaluations. Supervisors are expected to review the position description with the employee: (1) when the employee begins the new assignment; (2) when the position description is revised; and (3) when the position is evaluated. Please note whenever there is a substantial change in the assignment, the position description should be revised and submitted to Human Resources to determine if there is a classification impact. This form is available on the HR webpage.

Name of current incumbent (if filled		Date: 8/26/20)24	
If vacant, name of previous incumbent.				
Job (Classification) Code: 3082	Job Title: Student Services Pro	fessional II (SSP II)	Position #: (HR use only)	
Working Title (optional): Residence	Life Coordinator		⊠ Exempt □ Non-Exempt	:
Department ID: D23230	Department Name: Housing &	Residential Life	Time Base: Ful	I-time 1.0
A. ACTION REQUESTED:				
Recruitment:				
☐ New position				
☐ Replacement:				
☐ No review require	ed Review needed – substan	tial changes made		
Classification Review: (Section J	required, Cabinet Officer signatur	e required)		
☐ Initiate classification review	☐ Initiate classification review (Organizational Chart must be attached)			
Requested by:	Requested by: Employee Supervisor/Administrator CSU/HR			
Update existing position description:				
☐ No review required				
□ Review needed – substantial changes made				
B. SIGNATURES: Signature denote you are not in agreement with dut additional review by Human Reso general content and essential requeserves the right to add or change	ies described, please attach additurces. This job description super uirements for the position listed a	tional sheet describing the of sedes all prior job description bove. It is not an exhaustive	differences which ons and is intende	will be used for ed to describe the
(Employee) (D	vate)	(Supervisor)		(Date)
(Appropriate Administrator) (D	Pate)	(Cabinet Officer) req'd for cla	ssif. reviews	(Date)

C. <u>POSITION PURPOSE</u>: Please describe the basic primary function(s) of the position – the reason the position exists. In order to provide an accurate description of the position, please do not copy duty statements from the CSU Classification Standards.

Under general supervision of the Director of Student Housing and Residence Life, and with daily lead direction from the Senior Area Coordinator, the Residence Life Coordinator (RLC) is a full-time, 12-month live-in professional staff member. The Coordinator contributes to fostering a healthy, supportive, and inclusive community environment within the university's residence halls. The incumbent assists with the coordination of residence hall programs, ensuring enhancement of students' co-curricular education and personal growth. Key responsibilities include interpreting and assisting with enforcing college rules, participating in departmental functions, and promoting student leadership development. Through these efforts, the position aims to create a positive and engaging residential experience that aligns with the university's mission and goals.

D. <u>DUTIES AND RESPONSIBILITIES</u>: List 4 or 5 of the most significant or major duties in order of importance as well as marginal duties. Indicate the approximate percentage of time spent with percentages of no less than 5%. Total of all duties must add up to 100%.

1) MAJOR JOB DUTIES (Essential Functions)

PERCENTAGE %

Α.	Maintenance of Healthy Community Environment	30%
B.	Communication, Interpretation, & Enforcement of College Rules & Regulations	20%
C.	Department/Division Functions & Responsibilities	20%
D.	Lead Direction for Student Staff	20%

2) OTHER JOB DUTIES (Marginal Duties)

10%

- Perform other job-related duties and special projects as assigned.
- Attend training and maintain skill currency as appropriate to safely and effectively complete assignments.

The examples above illustrate typical work activities and are not meant to be all inclusive or restrictive.

Total = 100%

DUTY STATEMENTS (give examples of tasks under each heading):

A. Maintenance of Healthy Community Environment (30%)

- a) Contribute to supporting a healthy community environment that aligns with the mission and goals of the University, ensuring a supportive and inclusive atmosphere for all residents.
- b) Assist with coordinating residence hall programs and activities through student staff which enhance the co-curricular education of students by fostering engagement and participation.
- Support projects and programs designed to develop community spirit and cohesion among community members by promoting a sense of belonging and mutual respect.
- d) Promote the development of student leaders by encouraging students' direct involvement in the governance of their residence hall area, offering guidance and support to budding student leaders.
- e) Proactively communicate with students to foster an understanding of rights and responsibilities of individuals in the community, particularly the encouragement of self-regulation and self-government within the residence halls.
- f) Assist with addressing up to moderately complex issues that arise promptly, in coordination with the Senior Area Coordinator. Elevate more complex issues as needed.
- g) Assist with advising students experiencing personal and emotional conflicts, acting as a referral agent to other campus resources as needed, and providing follow-up support to ensure their well-being.
- h) Ensure efficient delivery of services to students when reasonable, regularly contributing to assessing and improving service delivery methods to meet students' needs effectively.

B. Communication, Interpretation, & Enforcement of College Rules & Regulations (20%)

- a) Communicate, interpret, and assist with enforcing college rules and regulations to maintain high standards of individual and community behavior, ensuring a safe and respectful living environment.
- b) Assist with the judicial program within student housing east and west at the lead direction of the Senior Area Coordinator. Compose notification letters to students, assist with gathering relevant information pertinent to a case, and assist with recommending policy violations, and for inappropriate behavior.
- Assist with monitoring completion of judicial sanctions and follow up immediately with students when deadlines are missed.
- d) Promote respect for living units and common area space by monitoring damage and vandalism reports, assisting with prevention and awareness programs, and assisting with holding individuals or the community accountable through damage billing and judicial process.
- e) Serve as an administrative duty back-up nightly to graduate level staff including evenings, weekends, holidays, and during University closings.
- f) Assist with and respond to crisis and emergency situations as necessary.

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C. Department/Division Functions & Responsibilities (20%)

- a) Assist in the planning and implementation of department-wide and divisional functions and responsibilities.
- b) Assist with opening and closing of the residence halls at the beginning and end of academic year.
- c) Participate in other departmental responsibilities as requested including, but not limited to, New Student Convocation Weekend, Student Orientations, Celebrate CSUB, etc.
- d) Work as a member of a team with other Student Affairs staff both within the department and the division, especially when interacting with students.
- Seek out and participate in opportunities for professional development, staying current with best practices and trends
 in student affairs and residence life.
- f) May perform the duties of desk staff when needed by answering telephones and providing general information to students, visitors, and individuals outside the University.

D. Lead Direction for Student Staff (20%)

- a) Assist with providing lead direction to student staff, hall government, and student leaders in area.
- b) Participate in the selection and training of Residence Life student staff. Assist with coordinating residential staff training programs and present at training workshops.
- c) Assist with conducting weekly staff meetings, hold regularly scheduled individual meetings with student staff members, and evaluate team members once per semester. Provide on-going feedback to student staff regarding their performance and address inappropriate staff behavior in coordination with the Senior Area Coordinator.
- d) Assist with providing student staff development opportunities for team growth.
- **REQUIRED QUALIFICATIONS:** These should match those listed on the classification standards. Any supplemental qualifications should be listed as "preferred".
 - 3) EDUCATION AND EXPERIENCE: Equivalent to graduation from a four-year college or university in one of the behavioral sciences, public or business administration, or job-related field and two (2) years of recent related experience. Specialized experience during which the applicant has acquired and successfully applied the appropriate knowledge and abilities may be substituted for the required education on a year-for-year basis. A master's degree in a job-related field may be substituted for one year of the professional experience.
 - 4) LICENSES, CERTIFICATES, CREDENTIALS: n/a
 - 5) SKILLS, KNOWLEDGE, ABILITIES (SKA's):
 - Regular and reliable attendance is required.
 - Working knowledge of the practices, procedures, and activities of Residence Life.
 - General knowledge of the methods and problems of organizational and program management.
 - General knowledge of research and interview techniques; and of the principles of individual and group behavior.
 - Knowledge of residence hall living and student development theory.
 - Knowledge of counseling, conflict management, and crisis intervention strategies.
 - Ability to interpret and apply program rules and regulations.
 - Ability to use initiative and resourcefulness in planning work assignments and in implementing long-range program improvements.
 - Ability to obtain factual and interpretative information through interviews; reason logically; collect, compile, analyze and evaluate data and make verbal or written presentations based on these data.
 - Ability to recognize multicultural, multisexed, and multi-aged value systems and work accordingly.
 - Ability to rapidly acquire a general knowledge of the overall operation, functions and programs of the campus to which assigned.
 - Demonstrated ability to make decisions and carry through actions having implications with regard to other program or service areas Services Office.
 - Demonstrated customer service experience requiring a very high level of diplomacy and professionalism.
 - Ability to use tact and diplomacy to effectively handle a broad range of high level and sensitive interpersonal situations
 with diverse personalities, and to respond appropriately to conflicts and problems.
 - Ability to initiate, establish, and foster communication and teamwork by maintaining a positive, cooperative, productive
 work atmosphere in the University with the ability to establish and maintain effective working relationships within a diverse
 population and with those from various cultural backgrounds.
 - Excellent communication skills; ability to effectively communicate information in a clear and understandable manner.
 - Thorough knowledge of English grammar, spelling and punctuation.
 - Ability to interpret, communicate and apply policies and procedures.
 - Demonstrated ability to maintain a high degree of confidentiality.
 - Excellent organizational and time management skills with the ability to set own priorities to coordinate multiple assignments with fluctuating and time-sensitive deadlines.
 - Excellent computer skills and competence with a variety of computer applications including word-processing, spreadsheets, databases, on-line systems, Internet as well as online calendaring and email.
 - Working knowledge of or ability to quickly learn University infrastructure, policies and procedures.

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- F. PREFERRED QUALIFICATIONS: Note any additional knowledge, skills, experience, certificates, education, or licenses that are desired for this position.
 - Master's degree by the time of appointment in College Student Personnel, Higher Education Administration, Counseling, Sociology, or related field from an accredited college/university.
 - 1 to 3 years of professional live-in housing experience, experience working in an environment with underrepresented students, and/or advising student groups.
 - Training and experience in the areas of conflict resolution, crisis and emergency response, and adjudicating disciplinary incidents.
 - Demonstrated skills in an institutional/educational environment utilizing a customer-oriented and service-centered attitude.

G. SPECIAL CONDITIONS:

- Must be willing to travel and attend training programs off-site for occasional professional development.
- Must be able to work occasional holidays and adjust working hours to meet special jobs. May be called back periodically
 to perform work as needed on an emergency basis.
- BACKGROUND CHECK: Satisfactory completion of a background check (including a criminal records check) is required for employment. CSU will make a conditional offer of employment, which may be rescinded if the background check reveals disqualifying information, and/or it is discovered that the candidate knowingly withheld or falsified information. Failure to satisfactorily complete the background check may affect the continued employment of a current CSU employee who was conditionally offered the position.
- **SENSITIVE POSITION:** Sensitive positions are designated by the CSU as requiring heightened scrutiny of individuals holding the position, based on potential for harm to children, concerns for the safety and security of the people, animals, or property, or heightened risk of financial loss to the CSU or individuals in the university community.
- MANDATED REPORTER: General: The person holding this position is considered a general mandated reporter under the
 California Child Abuse and Neglect Reporting Act and is required to comply with the requirements set forth in CSU Executive
 Order 1083, revised July 21, 2017.
- **EQUAL EMPLOYMENT OPPORTUNITY:** This University is committed to Equal Employment Opportunity. Applicants will be considered without regard to gender, race, age, color, religion, national origin, sexual orientation, genetic information, marital status, disability or covered veteran status.

H.	PHYSICAL DEMANDS & WORK ENVIRONMENT (must be completed): Indicate the type of physical effort which is essential to the position activities:
	SEDENTARY WORK – involves mainly sitting; minimal walking and standing; lifting light weight objects limited to 15 pounds.
	☐ LIGHT WORK – involves mainly sitting, up to 25% standing or walking; lifting medium weight objects limited to 25 pounds.
	☐ MEDIUM WORK – up to 40% of the activities involve sitting, standing, squatting, kneeling or walking; lifting heavy weight objects limited to 50 pounds; may involve pushing and pulling objects within the weight limits.
	☐ HEAVY WORK – 50% or more of the activities involve walking, standing, squatting, kneeling or climbing; lifting heavy weight objects which may exceed 50 pounds.
Indi	cate the type(s) of environmental factors which are essential to the position activities:
	☐ Is exposed to excessive noise
	☐ Is around moving machinery
	☐ Is exposed to marked changes in temperature and/or humidity
	☐ Is exposed to dust, fumes, gases, or radiation, microwave
	☐ Drives motorized equipment
	☐ Works in confined quarters
	☐ Works in high places
	☐ Other:
	⊠ N/A
l.	SUPERVISION:

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Supervision Received: Describe the nature of supervision the employee in the position will receive.

☐ Direct Supervision - Employee receives immediate, close and regular supervision			
☐ General Supervision - Employee receives some delegation of responsibility and independence			
under broad guidelines			
y the scope of the organizational functions; responsible for versified program; makes top level management decisions.			
(Classification)Title: Director of Student Housing and dence Life, Administrator II			
s) that this position will supervise directly (if applicable):			
(Classification)Title:			

- J. <u>CLASSIFICATION REVIEW REQUESTS</u>: If this is an existing position that you believe has changed, describe what is different about the assignment in terms of responsibility, complexity, authority, and skill levels. In order to assist you with this analysis, please answer the following questions. <u>Include organizational chart</u>. If necessary, attach additional sheets.
 - 1. Which parts of the assignment are the most difficult and/or require the greatest skill to perform? Why? Please give examples.
 - 2. To what extent do the duties of this position involve independent action or require decisions on the part of the person in the position? Which, if any, are the most difficult, and how frequently do they occur?
 - 3. What would be the probable result of a poor judgment, decision, or action by the person in this position? How would these errors be detected? What would be the consequence of the errors?
 - 4. How is work assigned to this position? To what extent does the person in this position have authority to determine what is to be done and when?
 - 5. In what way is the work of this position reviewed? That is, is work spot-checked or is all work reviewed? Are there standardized controls or checks which would normally catch errors made by the person in the position? Please explain.
 - 6. Do you assist in developing departmental policy? If yes, please explain.
 - 7. Does this position have supervisory responsibility? Please specify.

Additional comments: (optional) Clarify duties assigned and/or include any additional information that you think would be helpful in the review of this position.

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